



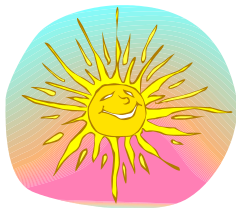
Association Of Contingency Planners

Northeast Florida Chapter

Volume 2, Issue 3

Special points of interest:

- February meeting Recap
- New Website Upgrade
- April meeting at Colo5
- Next Month's Meeting Agenda and Corporate Sponsor



ACP March Chapter Meeting Recap

With a touch of the GREEN and the ides of March upon us, our monthly meeting had 23 members and guests in attendance.

Following introductions, our guest speaker Steve Painter from Lender Processing Services (LPS), showed us some very interesting tools used in business continuity planning and disaster recovery.

Several people are familiar with LDRPS and Archer products that provide general levels of servicing and reporting for BCP/DR, but customization can be costly or non-existent.

LPS has built a few in-house applications in SharePoint that can be very helpful in the recovery process.

A map viewer was added to list all the locations they are in. This is very handy in knowing quickly where all your locations are based on disaster events.

The next application was an employee check-in feature. It allows you to ask questions on the employees well being, need for assistance, etc. It also allows for other to check in employees that might not have power but are otherwise ok, and produces reporting accordingly.

Finally their Event Tracker showed scheduled jobs with start and stop times along with scheduled completion times.

LPS had made technology work for them!



Thank you to our meeting Sponsor Volo Recovery. Both Rob Rothman and Felipe Portocarrero showed us their services and asked some fascinating trivia for Starbuck Gift Cards. We'll answer anything for food and coffee!

More information on Volo can be found at:

www.volorecovery.com



Inside this issue:

| | |
|--------------------|---|
| Colo5 Meeting | 2 |
| Survey Question | 2 |
| Membership Levels | 2 |
| Training Schedules | 3 |
| Future Meetings | 4 |
| Meeting Sponsors | 4 |

New Website Design Coming

It's time to upgrade!

We have been working on revamping and updating our local chapter website. Over the next few weeks you might see a different look and feel to Northeast Florida ACP website..

We had a quick reveal to the members in attendance at our March meeting, and everyone liked what they saw. There were a few comments on content and font sizes that will be updates before the new ver-

sion is released in the coming weeks.

We hope you enjoy the new site and let us know we can add more value to your experience. This site represents us as an organization and you as members. It is important that we receive your input.

Updates will be made periodically to refresh meeting information and training classes.

Enjoy!

“ There is nothing wrong with change, if it is in the right direction.”

~ Winston Churchill

Association Of Contingency Planners



April Chapter Meeting at Colo5

Our April meeting will be held at Colo5. Their facility is SAS II Compliant. In order to access their facility, each member or guest must have their Florida Drivers License and or Florida Pictured ID to attend the meeting.

They will have someone downstairs in the lobby to walk people up to the corporate meeting room.

We would like to ask everyone to try and show up at the same time 2:15 - 2:25 PM so we can get everyone up stairs to the meeting area in time

Wednesday, April 20, 2011

2:30 PM

Colo5 Disaster Recovery Center

4800 Spring Park Road, Jacksonville, FL 32207

For direction / map information see:

[http://maps.google.com/maps?q=4800 Spring Park Rd++Jacksonville+32207+United States](http://maps.google.com/maps?q=4800+Spring+Park+Rd++Jacksonville+32207+United+States)

“ The difference between the impossible and the possible lies in a person's determination.”

~ Tommy Lasorda

Memberships Available

ACP offers both individual and organizational memberships.

Individual Memberships are renewed on an annual basis with membership dues established by each local chapter. For our Northeast Florida chapter annual dues are set at \$85.00.

Organizational Memberships are available in 1, 2 and 3 year renewal schedules for businesses and groups with larger continuity planning professionals on staff.

Active participation allows members to:

- Share knowledge with and gain insight from a network of industry practitioners
- Expand skill sets through an extensive knowledge base of resources
- Earn professional education credits for membership and meeting attendance

- Receive discounts on conferences, products, services, and training

Membership in ACP is open to those interested in the field of business continuity, emergency management, risk management and similar disciplines. If you would like to participate in our diverse network of over 2,400 professionals to learn and share knowledge about business continuity planning, join today!

Go to http://www.acp-international.com/memship_join.asp .

Survey Question

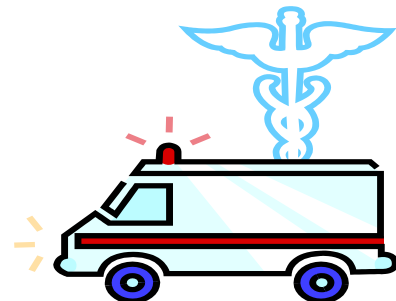
In order to better prepare and plan for emergency events, some members have questions they would like to ask our entire membership.

This question is around training staff in CPR / First Aid.

1. Do you train your employees in First Aid/CPR?
2. If so, what percentage of employees are trained?
3. How do you identify these CPR/FA trained individuals so everyone knows who to contact during a medical emergency? (post a list, use something to identify them, etc.)

Please take a minute to respond back to Ernie LaRoche at ernest.l.laroche@citi.com .

Ernie will collect and tabulate the results and send it out to everyone for their information. Thank you for taking time to complete this quick survey.



COJ - Emergency Preparedness Training and Exercise Schedule 2011

Here are the training schedules for the next month's courses.

| <u>TITLE</u> | <u>LOCATION</u> | <u>DATE</u> | <u>TIME</u> |
|--|-----------------|--------------|-------------|
| ICS 300 INTERMEDIATE INCIDENT COMMAND SYSTEM | FDLE | 4/4 -6/2011 | 8:30 - 5:30 |
| WebEOC** | EOC | 4/5/2011 | 9:00 -12:00 |
| ICS 400 ADVANCED INCIDENT COMMAND SYSTEM | FDLE | 4/7- 8/2011 | 8:30 - 5:30 |
| ICS 300/400 TTT | FDLE | 4/11-15/2011 | 8:00 – 5:00 |
| APDS G318 ** | EOC | 4/12/2011 | 8:00 - 5:00 |
| EM TRAINING SERIES** | EOC | 4/19/2011 | 8:00 - 5:00 |

COURSE DESCRIPTIONS

****EM SERIES** IS AN INTRODUCTION TO THE WORLD OF EMERGENCY MANAGEMENT. THIS INFORMATIVE 8 HOUR-FOUR PART SERIES INTRODUCES THE STRUCTURE, PURPOSE AND FUNCTIONS OF THE EMERGENCY OPERATIONS CENTER. **PRE-REQUISITE: NONE**

** **WebEOC** IS A WEB-ENABLED CRISIS INFORMATION MANAGEMENT SYSTEM WHICH PROVIDES SECURE REAL-TIME INFORMATION SHARING DURING EOC ACTIVATIONS. WEBEOC REPLACES THE ETEAM SYSTEM USED DURING TROPICAL STORM FAYE. ALL ASSIGNED POSITIONS INSIDE AND OUTSIDE THE EOC SHOULD ATTEND TRAINING TO RECEIVE A WEBEOC USERNAME AND PASSWORD PRIOR TO ACTIVATION.

****APDS COURSES** (ADVANCED PROFESSIONAL DEVELOPMENT SERIES) ASSISTS IN THE DEVELOPMENT OF REQUIRED SKILLS NEEDED IN EMERGENCY OPERATIONS AND MANAGEMENT. COURSES ADDRESS TOP SKILLS FOR PERFORMING EMERGENCY MANAGEMENT AND DISASTER DUTIES **PRE-REQUISITES:** COMPLETE THE 7 PROFESSIONAL DEVELOPMENT SERIES COURSES THROUGH THE INDEPENDENT STUDY PROGRAM OFFERED THROUGH FEMA AT [HTTP://TRAINING.FEMA.GOV/IS/SEARCHIS.ASP?KEYWORDS=PDS](http://training.fema.gov/IS/SEARCHIS.ASP?KEYWORDS=PDS) . **FOR INFORMATION ON THE ADVANCED PROFESSIONAL DEVELOPMENT SERIES PLEASE VISIT** [HTTP://TRAINING.FEMA.GOV/EMIWEB/APS/](http://training.fema.gov/emiweb/aps/).

****ICS 300 INTERMEDIATE INCIDENT COMMAND SYSTEM FOR EXPANDING INCIDENTS** IS DESIGNED TRAINING FOR PERSONS SERVING AS COMMAND STAFF, SECTION CHIEFS, STRIKE TEAM LEADERS, TASK FORCE LEADERS, UNIT LEADERS, DIVISION/GROUP SUPERVISORS, BRANCH DIRECTORS AND MULTI-AGENCY COORDINATION SYSTEM(MACS)/EMERGENCY OPERATIONS CENTER (EOC) STAFF. **PRE-REQUISITES:** FEMA ONLINE INDEPENDENT COURSES ICS 100 AND ICS 200. FOR MORE INFORMATION VISIT FEMA AT [HTTP://TRAINING.FEMA.GOV/EMIWEB/IS/ICSRESOURCE/ICSResCntr_TRAINING.HTM](http://training.fema.gov/emiweb/IS/ICSRESOURCE/ICSResCntr_TRAINING.HTM)

****ICS 400 ADVANCED ICS COMMAND AND GENERAL STAFF – COMPLEX INCIDENTS** EXPANDS UPON THE MATERIAL COVERED IN ICS 100 THROUGH ICS 300. ICS 400 FOCUSES ON LARGE SINGLE-AGENCY AND COMPLEX MULTI-AGENCY /MULTI-JURISDICTIONAL INCIDENT RESPONSE. THE COURSE ADDRESSES AREA COMAND AND STAFF ISSUES, AS WELL AS THE PLANNING, LOGISTICAL AND FISCAL CONSIDERATIONS ASSOCIATED WITH COMPLEX INCIDENT MANAGEMENT AND INTERAGENCY COORDINATION. **PRE-REQUISITES:** ICS 100, ICS 200 AND ICS 300

** **ICS 300/400 TTT** IS DESIGNED TO PROVIDE DESIGNATED TRAINERS WITH THE KNOWLEDGE AND SKILLS NECESSARY TO EFFECTIVELY TEACH ICS 300/400 IN THEIR JURISDICTION PRE-REQUISITES IS 100, IS 200, ICS 300, ICS 400

For more information please contact:

Elizabeth Henderson—Emergency Preparedness

Office: 630-2676 or 630- 2472

Email: ehender@coj.net





Dedicated to the evolution of Business Continuity

Northeast Florida Chapter

- President: Stephen Michael (904) 733-1198
 - Secretary: Cheryl Shapiro (904) 791-6333
 - Treasurer: Matt Moyer (904) 565-5250
 - Program Director: Montina Portis (904) 854-5168
 - Information Director: Sue Crane (904) 905-8743
 - Membership/PR Director: Ernie LaRoche (904) 954-3011
- Website: <http://www.northeastfloridaacp.org>

Our Vision Building the premier international organization for business continuity professionals.

Our Mission Providing a powerful network for the advancement of the industry and the development of business continuity professionals.

Our Core Values

- Knowledge – We are valued as experienced thought leaders
- Integrity – We are committed to the highest standards of ethics and integrity
- Innovation - We are forward thinkers developing better ways to guide the profession
- Supportive - We are committed to supporting our members and chapters

Future Meetings - Agenda

April 20, 2011

ROADTRIP — Meeting will be held at Colo5 located at
Colo5 Disaster Recovery Center
4800 Spring Park Road, Jacksonville, FL 32207

Meeting will be sponsored by **Colo5**

May 18, 2011

Guest Speaker - **Steve Canavan**, Director Risk Management from The City of Jacksonville.
Location - Red Cross Facility, 751 Riverside Ave.

Meeting sponsor - **TBD**

Our April Chapter meeting Sponsor is:



Colo5 is the leading data center operator in Northeast Florida. Colo5’s bunker-like facility is unsurpassed in security, space, power, and network services which will keep your data safe from loss and interruption. As well as providing co-location services, disaster recovery space is available within its secured and hardened facility. Providing the highest quality of services to Northeast Florida business is just one of the commitments Colo5 has made to its customers. Colo5 is now SAS70 Type II compliant and holds itself to the highest industry standards.

Just call 904-731-3390 to schedule a tour and see what all the buzz is about!

<http://www.colo5.com>

Meeting Sponsorships still available -

Secure your spot today!

For 2011 our chapter is looking for vendors to sponsor our monthly meetings. The vendor will receive a 15-minute presentation window, wherein they may **directly promote** their products/services. They also receive a networking table for displaying products, brochures, etc. and advanced promotion on our website and via our e-newsletter and website: <http://www.northeastfloridaacp.org>.

In exchange, the vendor will sponsor snacks, drinks and a \$25 drawing prize.

We are booking vendors for the 2011 year meetings. .

If your company is interested and you would like to see your company logo **HERE**, contact Montina Portis at Mon-tina.Portis@lpsvcs.com.